

Release Notes for Unified Sur-Gard Receiver Integration v4.60.1137.1

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This document provides important information about the unified integration software for the Sur-Gard Receiver. Read this document before you install the software.

Product: Unified victor/ C•CURE 9000 Integration Software for Sur-Gard

- Integration Software : v4.60.1137.1
- Release Version: 4.9

Note: This version is also compatible with victor unified client versions: v4.6, 4.7, 4.7.1, 4.8, 4.8SP1 and 4.8.1.

1. Overview

The Sur-Gard Receiver Integration provides seamless integration of the unified victor Application Server with industry-leading receivers from Sur-Gard. You can view all critical security and intrusion events in one station.

2. Features

The Sur-Gard Receiver Integration offers the following features:

- All intrusion activities are logged in the security journal, allowing both intrusion and security events to be reviewed together in future investigative reporting
- Security Industry Association (SIA) and Contact ID (CID) communication protocol support
- TCP / IP communication
- Alarms from the Receiver
- Create, edit or delete receiver objects
- Create, edit or delete alarm point objects for zones and partitions
- Receiver and alarm point Ribbon buttons
- Time zone synchronization for the receiver
- Activate and deactivate alarm points
- Receiver and alarm point objects under device list and site list
- Add receiver and alarm point objects to *Maps*.
- View Receiver and alarm point annunciations on *Maps*.
- Alarm point import
- Alerts for receiver and alarm point
- Object association for receiver and alarm point
- Reports for receiver and alarm point
- User Role (Default and user defined) for receiver and alarm point
- Activate and deactivate manual actions on alarm points
- Receiver object – Find in Journal, Find on *Map*
- Alarm point object - Find in Journal, Find on *Map*
- Installation on victor remote client
- **Alarm Categories** - Use the **Alarm Categories Editor** to add categories like partitions, zones and panels.

- **Alarm Configuration** - Use the **Alarm Configurations Editor** to configure new alarms and existing alarms.
- **Message Delivery tab in Receiver Editor** - Use the Message Delivery tab to select message delivery and message filtering options.
- Use the **Alarm Point Editor** to select multiple alarms for a single alarm point. Select alarm categories from the **New Category** drop-down.
- Supports localization for Portuguese and Spanish.

3. Qualified Hardware and Firmware

Sur-Gard Integration supports SG-System I: v 1.14.01.002

4. Software Requirements

The Sur-Gard Receiver Integration requires the following software:

- victor unified client Version v4.9

5. Contents of the Installation Package

The following table lists the contents of the Sur-Gard Receiver Integration installation package:

File	Description
Sur-Gard_Integration.exe	Installation program for the Sur-Gard Receiver Integration software
8200-1147-36 A0_Surgard_victor4.7.1_Integration.pdf	Sur-Gard Receiver Integration Guide
8200-1147-97-A0_v4.9_victor_Surgard_Receiver_Integration_RN.pdf	Sur-Gard Receiver Integration Release Notes

6. Supported Installation Types

Following installation types are supported for victor Sur-Gard Receiver Integration:

- Unified Standalone
- victor Standalone
- Unified Enterprise
- victor Enterprise

7. Pre-Installation

Prerequisites to install Sur-Gard Receiver Integration on the victor Application Server:

1. You must have appropriate Windows permissions.
2. You must be a member of the local Administrators group or have equivalent privileges.
3. You must install the victor Application Server with the following options:
 - victor Application Server
 - Sur-Gard

Prerequisites to install Bosch Receiver Integration on the clients:

1. You must have appropriate Windows permissions.
2. You must be a member of the local Administrators group or have equivalent privileges.
3. You must install Administration Workstation, Monitoring Station and victor client.

8. Installation

Follow the steps to install the Sur-Gard Receiver Integration on the server and remote clients:

Note: You must install the Sur-Gard Receiver Integration in the same folder as unified victor/ C-CURE 9000.

1. Open the **Sur-Gard.exe** file.
2. The Install Wizard begins. The Bosch Intrusion Integration **Welcome** screen appears.
3. Click **Next** and follow the Install Wizard prompts.
4. On the License Agreement, select **I accept the terms in the license agreement** and then click **Next**.
5. Click **Finish** to complete the installation.

Note: You cannot install the Sur-Gard Receiver Integration server components on Unified MAS environment.

9. Post-Installation

Follow the steps after installation:

1. Launch the **Server Configuration Application**:
 - a. On the taskbar, click the **Start** button and then click **All Programs**.
 - b. Click **Tyco**, right-click the **Server Configuration** and then click **Run as Administrator**. The **Server Configuration Application** page opens.
2. Start the **Sur-Gard Services**:
 - a. On the **Server Configuration Application** page, click the **Services** tab.
 - b. Ensure that both Crossfire Framework Service and Crossfire Server Component Framework Service are running.
 - c. In the **Extension Services** area, locate the **Sur-Gard Driver Service**. Select the **Enabled** check box and then click the **Start** button. The status of the Sur-Gard Driver Service changes to **Running**.
3. Launch the victor client:
 - a. On the taskbar, click the **Start** button and then click **All Programs**.
 - b. Click **victor**.

10. Upgrading the Sur-Gard Integration

Caution:

If you have made any changes in the configuration file - `Surgard Receiver Driver Service.exe`, ensure that you back up the file before upgrading. The configuration file is located at `Tyco\CrossFire\ServerComponents`.

Follow the steps to upgrade the Sur-Gard Integration:

- Upgrade victor v4.8SP1 to v4.9, and then install the Sur-Gard Integration.
- Upgrade victor v4.8.1 to v4.9, and then install the Sur-Gard Integration.

11. Known Issues and Limitations

This section lists all the known issues and limitations in this release:

- To upgrade this driver to the current version, you must use the same User Account that you used to install the earlier version of the Sur-Gard Receiver Integration.
- Serial port connection is not supported.
- The receiver does not support the **Disabled** communication status. If the receiver is disabled, the **Offline** status is displayed.
- This integration does not provide the communication status of intrusion panels.
- If you uninstall the Sur-Gard driver in a redundancy environment, you must stop the C•CURE 9000 services manually.
- If you launch the Sur-Gard installer from the **Add Remove** Programs menu, the installer is slow to launch
- This version of the driver does not support the Marathon redundancy solution.
- If you install the Sur-Gard Receiver Integration driver on remote clients, the **Integration Setup** dialogue box appears and you may be prompted to select an **Installation Option** for Redundancy sever. Ignore this message and click **Next** to continue with installation.
If you select the **Redundancy sever installation using supported third party redundancy** check box, provide the virtual server location, and then click **Next**; this selection is ignored and there is no functional impact.

12. End of Release Notes

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